

Complete Electrical Solutions (East Anglia) Ltd. Labour Rates 2017

Cambridge City Centre for the period January to end June 2017

All prices are subject to VAT

Emergency call-out rates

Unarranged - Call out charges Cambridge City (including the first 15 minutes on-site to determine the fault)

Monday to Friday	8am-5pm	£60.00	Call-out rate E1
<i>We will attempt to be with you</i>	5pm – 12am	£90.00	Call-out rate E2
<i>Within 4 hours</i>	12am – 8am	£120.00	Call-out rate E3
Saturday	8am – 12pm	£90.00	Call-out rate E4
	12pm – 8am	£120.00	Call-out rate E5
Sunday + holidays	8am – 8am	£120.00	Call-out rate E6

Unarranged - additional hourly rates thereafter (billed by the ¼ hour minimum or part of)

Monday to Friday	8am-5pm	£45.00	Additional Hourly Rate A1
	5pm – 12am	£60.00	Additional Hourly Rate A2
	12am – 8am	80.00	Additional Hourly Rate A3
Saturday	8am – 12pm	£65.00	Additional Hourly Rate A4
	12pm – 8am	£80.00	Additional Hourly Rate A5
Sunday + holidays	8am – 8am	£85.00	Additional Hourly Rate A6

Planned unquoted work – general electrical work on a day-rate basis

Planned work is deemed as estimated work and not less than 24 hours notice prior to commencing work and is carried out on a time & materials rate.

Arranged work - Day rates Cambridge area or by agreement

Monday to Friday	First Hour (single hour job)	£60.00 per hour (min 1 hour)
	Less than ½ day (2 - 4 hours)	£50 per hour (min 2 hours)
	½ day (4 hours)	£45.00 per hour
	Full day (8 hours)	£40.00 per hour
	Domestic Electrical Testing (EICR)	£199.00 *
Saturday	8am – 12pm (½ day)	£75.00 per hour
Sunday + holidays	8am – 8am	No normal activity planned – 2 x rate

For emergency call -outs, we will endeavour to arrive on time to carry out the work you have ordered, Our standard call-out charge Monday to Friday 8am-5.00pm is £6

0.00, this includes the first ¼ hour labour, subsequent ¼ hour/s are chargeable at our additional hourly rate thereafter, per person. Out of hours call-out and at weekends or public holidays the call-out charge are extra, please see the table of charges. Travel beyond the city limits are chargeable for mileage and time. Travel mileage is charged at £0.45 +VAT per mile.

We are able to accept card payments where credit terms have not been agreed, the electrician will be able to make this transaction and a receipt will be invoiced directly to you. A VAT receipt will be sent by email or post.

For planned work, an electronic work sheet will be issued to confirm our interpretation of the job and the hours will be detailed and the actual time and materials required will be in the final bill. A VAT receipt will be sent by email or post. We are able to accept card payments where credit terms have not been agreed, the electrician will be able to make this transaction and a receipt will be invoiced directly to you.

Parking is not allowed for in the hourly charge. We will endeavour to find a free space if possible otherwise the rate is chargeable. Please have a parking permit available for use in residential areas.

An estimated materials value and hours is only a guide. If we are to exceed the value by more than 25% we will advise you as early as possible. Extra time will increase the final bill.

Other small print details

Please remember that a lack of plans, certificates or drawings will always increase the duration of a job and could result in unnecessary work.

Unless we install a new circuit, control and fitting - all lamp changes, dimmers, starters, PIR sensors and fans are not covered by a labour warranty unless found to be faulty by manufacturer. We may charge for a return visit to adjust timer or sensitivity settings.

All work will be carried out in accordance with The Electrical Regulations (BS7671:2008+A3:2015) and will be fully tested & certified.

All certification will be issued once final payment has been received. We normally send these documents via pdf email.

These rates do not include for building works, making good or decorating and assumes clear access to the walls, isolators and equipment .

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No allowance has been made should Asbestos or other harmful chemicals be found on site. Any areas known to contain harmful chemicals or materials must be made known to us and all risk assessments made available prior to work commencing.

All materials supplied by us will be marked up - For items £10 and above a markup of 20% will be added, all prices are subject to VAT at 20%. All materials remain the property of CES until the goods have been paid for.

It is also agreed that you have waived your right to the seven day cooling off period as required by law – however you are entitled to cancel this cooling off period verbally by phone as we could still issue an invoice if the electrician arrives before this notice is given.

* EICR testing - this assumes a single phase consumer unit in a domestic house with 8-12 ways and subject to our limitations and information sheet. This allows for up to 4 hours on site and the test sheet will be emailed once full payment is received. The certificate can take up to five working days to complete.

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